UNITED STATES DISTRICT COURT FOR THE DISTRICT OF MARYLAND **GREENBELT DIVISION**

CASE NO.

JURY TRIAL DEMANDED

BRYANT HUNTLEY, individually and on behalf of all others similarly situated,

150 Ames Road

Silver Spring, MD 20903

Plaintiff,

CLASS ACTION PURSUANT TO FED. v.

R. CIV. P. 23, and

COLLECTIVE ACTION PURSUANT AUTO RESCUE OF FAIRFAX, LLC,

TO 29 U.S.C. § 216(b) 8665 Sudley Road #202 Manassas, VA 20110

Defendant.

NOW COMES Plaintiff Bryant Huntley, by and through his attorneys, Berger & Montague, P.C., Blanchard & Walker PLLC, Kehoe Law Firm, and Tycko & Zavareei LLP, on behalf of himself and on behalf of all others similarly situated, brings this Complaint against Defendant as follows:

CLASS AND COLLECTIVE ACTION COMPLAINT

1. This is a collective action brought pursuant to 29 U.S.C. §216(b) by Plaintiff Bryant Huntley, on behalf of himself and all others similarly situated, which arises from Defendant's willful violation of the federal Fair Labor Standards Act ("FLSA"), 29 U.S.C. §201, et seq., the Maryland Wage and Hour Law ("MWHL"), MD. CODE ANN., LAB. & EMPL. § 3-401, and the Maryland Wage Payment and Collection Law ("MWPCL"), MD. CODE ANN., LAB. & EMPL. § 3-501(b), for failure to pay proper minimum wage and overtime wages for all hours of work performed by its employees.

- 2. Defendant Auto Rescue of Fairfax, LLC ("Defendant" or "Auto Rescue"), employs Plaintiff and others similarly situated as roadside assistance technicians to provide services to motorists whose vehicles have suffered a mechanical failure that leaves the operator stranded, such as getting a flat tire, being locked out of their car, running out of fuel, or a dead battery.
- 3. Plaintiff brings this collective action on behalf of himself and others similarly situated to challenge Defendant's unlawful policy and practice of misclassifying its roadside assistance technicians as "independent contractors" when they are properly classified as employees.
- 4. By misclassifying their roadside assistance technicians as "independent contractors," Defendant violated the FLSA by failing to pay their workers minimum wage and overtime for all time worked in excess of forty hours per week.
- 5. Plaintiff brings this claim under the FLSA on behalf of all similarly situated employees who may choose to opt in to this action pursuant to 29 U.S.C. §216(b), and under the MWHL and MWPCL pursuant to Fed. R. Civ. P. 23.

PARTIES

- 6. Plaintiff Bryant Huntley ("Huntley"), a citizen and resident of Silver Spring, Maryland, worked for Defendant as a roadside assistance technician from October 2009 to March 2017. Pursuant to 29 U.S.C. § 216(b), Huntley has consented in writing to being a Plaintiff in this action. *See* Exhibit A.
- 7. Defendant Auto Rescue of Fairfax, LLC, is a Virginia limited liability company doing business in Virginia, Maryland, and Washington, D.C., with its principal place of business at 8665 Sudley Road #202, Manassas, VA 20110.

JURISDICTION AND VENUE

- 8. This Court has federal question jurisdiction pursuant to 28 U.S.C. § 1331, because Plaintiff has brought a claim pursuant to the Fair Labor Standards Act, 29 U.S.C. § 201, et seq.
- 9. Venue is proper in this Court because Plaintiff resides within this judicial district, and because a substantial part of the events or omissions giving rise to Plaintiff's claims occurred within this District.

STATEMENT OF FACTS

- 10. Defendant Auto Rescue is part of a large, nationwide network of affiliated roadside service companies that are owned and controlled by Michael K. Inman through his ownership of and control over a web of related entities, including Inman Management Services, Inc., Inman's Auto Rescue LP, Inman Holdings, Inc., and Inman Affiliates, LLC.
- 11. Auto Rescue provides roadside services to stranded motorists in the mid-Atlantic region, which includes Virginia, Maryland and Washington, D.C., whose vehicles have suffered a mechanical failure that leaves the operator stranded, such as a flat tire, being locked out of their car, running out of fuel, or a dead battery.
- 12. As a condition of employment, Auto Rescue requires its roadside assistance technicians to sign an "Independent Contractor Agreement" (the "Agreement") that mischaracterizes each roadside assistance technician as an "independent contractor."
- 13. The Agreement is designed to facilitate Defendant's intentional misclassification of employees and to conceal the employer-employee relationship between the roadside assistance technicians and Auto Rescue.
- 14. In fact, Auto Rescue maintains the absolute right to control and direct the work of its roadside assistance technicians by, among other things:

- a. Assigning roadside assistance technicians to calls and punishing technicians who fail to accept a call by not giving the technician work for a period of time;
- Requiring roadside assistance technicians to wear particular clothing, including shirts, vests and hats that bear Defendant's emblems or logos, and to display specific branding on their vehicles;
- c. Issuing rules for roadside assistance technicians regarding who can be in the technicians' vehicles during calls;
- d. Prescribing rules on how roadside assistance technicians are to conduct themselves while on calls;
- e. Controlling the dispatch of roadside assistance service calls by Defendant; and
- f. Equipping new roadside assistance technician hires with specific tools and providing a GPS tracking device to install on the new technician's vehicle, and, on occasion, agents of Auto Rescue visiting the new technician to assist with proper GPS set-up.
- 15. While Defendant (mis)classified Plaintiff and others similarly situated as "independent contractors," Defendant retained the absolute right to control and direct the work of Plaintiff and others similarly situated. Further, the nature of the services that they performed, and the manner in which they performed these services, made it clear that Plaintiff and others similarly situated were actually "employees" within the meaning of the FLSA.
- 16. Plaintiff and others similarly situated are not paid hourly wages. Rather, they are paid on a "per call" basis for each call they receive, respond to, and assist.
- 17. Defendant did not provide Plaintiff and others similarly situated with payroll statements or other documentation that reflected the actual number of hours that they worked.

18. Plaintiff and others similarly situated are on call 24 hours a day, 7 days a week. They regularly work in excess of 40 hours a week, but they are not paid any overtime. For example, Plaintiff Huntley remembers routinely working at least 70-80 hours a week.

DEFENDANT HAS WILLFULLY VIOLATED THE FLSA

- 19. Defendant Auto Rescue has willfully engaged in violations of the FLSA by misclassifying its roadside assistance technician as independent contractors when, at all relevant times, its senior management had no reasonable basis to believe that Plaintiff and other similarly situated roadside assistance technicians were independent contractors. Rather, Defendant either knew or acted with reckless disregard of clearly applicable FLSA provisions in failing to classify its roadside assistance technicians as employees. Such willfulness is demonstrated by, or may be inferred from, Defendant's actions and/or failures to act, including the following:
 - a. At all times relevant hereto, Defendant has required its roadside assistance technicians to work in excess of 40 hours per week;
 - b. At all times relevant hereto, Defendant has ensured compliance with its requirement to work more than 40 hours per week by retaliating against any roadside assistance technicians who have declined to take calls at all hours of the day and night;
 - c. Such retaliation has included cutting off or substantially reducing the number of calls roadside assistance technicians would receive from Defendant;
 - d. At all times relevant hereto, Defendant has maintained payroll records which reflected the fact that Plaintiff and similarly situated roadside assistance technicians did, in fact, regularly work in excess of 40 hours per week, and thus,

- Defendant had actual knowledge that Plaintiff and similarly situated roadside assistance technicians worked overtime;
- e. At all times relevant hereto, Defendant knew that it did not pay Plaintiff and similarly situated roadside assistance technicians one and one-half (1 ½) times their regular pay rate for hours worked in excess of forty (40) hours per week;
- f. As evidenced by its Independent Contractor Agreements Defendant entered into with Plaintiff and similarly situated roadside assistance technicians, at all times relevant hereto, Defendant has been aware of the nature of the work performed by its roadside assistance technicians;
- g. At all times relevant hereto, Defendant has maintained the absolute right to control and direct the work of its roadside assistance technicians, as alleged in paragraphs 14-15, above;
- h. At all times relevant hereto, Defendant was aware that it would (and, in fact did) benefit financially by misclassifying Plaintiff and similarly situated roadside assistance technicians as independent contractors, as it allowed Defendant to avoid paying roadside assistance technicians one and one-half (1 ½) times their regular pay rate for hours worked in excess of forty (40) hours per week;
- At all times relevant hereto, Defendant has had a strong financial motive to violate the requirements of the FLSA by misclassifying its roadside assistance technician as independent contractors; and
- j. Defendant's affiliates have been sued for such violations, yet it has failed to change its employment practices. For instance, in August 2015 (nearly two

years ago), related Auto Rescue companies Auto Rescue of MKE, LLC, Inman's Auto Rescue, LP, and the companies' patriarch, Michael K. Inman, were sued in Wisconsin federal court "to challenge Defendant's unlawful practice of misclassifying its roadside technicians as "independent contractors" when they are properly classified as employees." *Metzger v. Auto Rescue of MKE LLC*, Case No. 2:15-cv-00967-JPS, at Dkt. 1 (D. Wis. Aug. 13, 2015) (Complaint alleging violations of the FLSA). Such legal actions placed Defendant on notice that its classification of auto assistance technicians as independent contractors violated the FLSA, but despite being on notice of its misconduct, Defendant has failed to bring its employment practices into compliance with the requirements of the FLSA.

20. Based upon the foregoing, Defendant was cognizant that, or recklessly disregarded whether, its conduct violated the FLSA.

COLLECTIVE ACTION ALLEGATIONS

- 21. This Cause of Action is brought as a collective action under the FLSA, 29 U.S.C \$216(b).
- 22. Plaintiff brings this Cause of Action on behalf of himself and all other similarly situated roadside assistance technicians who have worked for Defendant between June 30, 2014 and the date of final judgment in this matter.
- 23. Excluded from this collective action are any roadside assistance technicians who have worked for Defendant within the State of Texas between June 30, 2014 and the date of final judgment in this matter.

- 24. Plaintiff and other roadside assistance technicians are "similarly situated," as that term is used in 29 U.S.C. § 216(b), in that they are all subject to Defendant's common plan or practice of misclassifying technicians as independent contractors, not paying them overtime for all hours worked beyond forty (40) in a given week, and not ensuring that they receive at least the federal minimum wage for all weeks worked. Thus, resolution of this action requires inquiry into common facts, including, *inter alia*, Defendant's common compensation, timekeeping and payroll practices.
- 25. The similarly situated roadside assistance technicians are known to Defendant, are readily identifiable, and may be located through Defendant's records, as well as the records of any payroll companies that Defendant has utilized. Defendant has employed, and continues to employ, many roadside assistance technicians throughout the mid-Atlantic region served by Auto Rescue of Fairfax, LLC. These similarly situated employees may be readily notified of this action through direct U.S. mail and/or other appropriate means, and allowed to opt into it pursuant to 29 U.S.C. § 216(b), for the purpose of collectively adjudicating their claims for overtime compensation, liquidated damages (or, alternatively, interest), and attorneys' fees and costs under the FLSA.
- 26. A copy of Huntley's consent to bring claims for unpaid minimum and overtime wages under FLSA as a representative action is attached hereto as Exhibit A.

FIRST CLAIM FOR RELIEF: VIOLATION OF THE FAIR LABOR STANDARDS ACT COLLECTIVE ACTION

(Named Plaintiff and opt-ins against Defendant)

- 27. Plaintiff realleges and incorporates by reference the preceding paragraphs.
- 28. Pursuant to the Fair Labor Standards Act, 29 U.S.C. §207(a)(1), an employer must pay an employee overtime at a rate not less than one and a half (1.5) times the employee's regular rate of pay for all hours worked in excess of forty hours per week.

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- 29. The FLSA allows an employer to pay on a piece-rate basis, provided that the employer pays for all hours worked, including non-productive hours, and pays a premium for hours worked over forty hours in a week, based on the employee's regular rate of pay. 29 U.S.C. §207(a) and (g); 29 C.F.R. § 778.111.
- 30. A piece-rate employee's regular rate of pay is determined by "adding together his total earnings for the workweek from piece rates and all other sources (such as production bonuses) and any sums paid for waiting time or other hours worked (except statutory exclusions). This sum is then divided by the number of hours worked in the week for which such compensation was paid[.]" 29 C.F.R. § 778.111. Once the regular rate has been established, the piece-rate overtime is compensated at one and one-half times that regular rate for hours in excess of 40 that workweek. Where there is no agreement between the employer and the employee made prior to performance of the work, the FLSA does not permit the employer to calculate a pieceworker's regular rate of pay by any other method. *See* 29 U.S.C. §207(g).
- 31. Plaintiff and others similarly situated have regularly worked in excess of forty hours per week but have not been paid overtime premium pay for hours worked in excess of forty hours per week.
- 32. Defendant knowingly, intentionally, and willfully failed to pay Plaintiff and others similarly situated overtime premium pay for hours worked in excess of forty hours per week.
- 33. As a direct and proximate result of Defendant's willful unlawful conduct, Plaintiff and others similarly situated have suffered, and will continue to suffer, lost wages and other damages.
- 34. This claim is brought on behalf of a class of similarly situated individuals who may choose to "opt in" to this case, pursuant to 29 U.S.C. § 216(b).

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MARYLAND CLASS ACTION ALLEGATIONS

- 35. Plaintiff brings this cause of action under the MWHL on behalf of himself and all other similarly situated roadside assistance technicians who have worked for Defendant in the State of Maryland between June 30, 2014 and the date of final judgment in this matter (the "Maryland Class"), pursuant to Fed. R. Civ. P. 23(a) and (b)(3).
- 36. Auto Rescue violated the MWHL and the MWPCL because it (1) failed to pay a fixed salary regardless of the number of hours worked by paying holiday and day off pay in addition to the weekly salaries of Plaintiff and the Maryland Class, (2) failed to provide Plaintiff and the Maryland Class with a clear, mutual understanding that Auto Rescue will pay the employee a fixed salary regardless of the number of hours worked, (3) failed to pay Plaintiff and the Maryland Class a fifty percent (50%) overtime premium in addition to the full fixed weekly salary for all hours worked in excess of forty (40) during the week, and (4) illegally made deductions from the salaries of Plaintiff and the Maryland Class when they worked fewer than 40 hours in a workweek and/or took a sick or personal day when Plaintiff and Maryland Class exhausted their accrued sick or personal leave time.
- 37. The Maryland Class is so numerous that joinder of all members is impracticable. Although the precise number of such persons is unknown, these similarly situated employees are known to Defendant, are readily identifiable, and can be located through Defendant's records. Upon information and belief, there are more than 40 class members in the Maryland Class.
- 38. There are questions of law and fact common to the members of the Maryland Class that predominate over any questions solely affecting the individual members of the Maryland Class, including, without limitation:

- a. Whether Auto Rescue employed Plaintiff and Maryland Class members within the meaning of the MWHL, MD. CODE ANN., LAB. & EMPL. § 3-401(b), and the MWPCL, MD. CODE ANN., LAB. & EMPL. § 3-501(b);
- What proof of hours worked is sufficient when the employer fails in its duty to maintain time records;
- c. Whether Auto Rescue failed to pay Plaintiff and the Maryland Class for all of the hours they worked;
- d. Whether Auto Rescue failed to pay Plaintiff and the Maryland Class the legally required amount of overtime compensation under Maryland law;
- e. Whether Auto Rescue is liable for all damages claimed by Plaintiff and the Maryland Class, including, without limitation, compensatory, punitive and statutory damages, interest, costs and disbursements, and attorneys' fees; and
- f. Plaintiff's claims are typical of the claims of the Maryland Class members.
 Plaintiff has the same interests in this matter as all other members of the Maryland Class.
- 39. Plaintiff is an adequate class representative, is committed to pursuing this action, and has retained competent counsel experienced in wage and hour law and class action litigation.
- 40. Class certification of Plaintiff's Maryland state law claims is appropriate pursuant to Fed R. Civ. P. 23(b)(3) because questions of law and fact common to the Maryland Class predominate over questions affecting only individual members of the Maryland Class, and because a class action is superior to other available methods for the fair and efficient adjudication of this litigation.

41. Plaintiff knows of no difficulty that would be encountered in the management of this litigation that would preclude its maintenance as a class action.

SECOND CLAIM FOR RELIEF: VIOLATION OF MARYLAND WAGE AND HOUR LAW (On behalf of Plaintiff and the Maryland Class)

- 42. Plaintiff realleges and incorporates by reference the preceding paragraphs.
- 43. At all relevant times, Defendant was Plaintiff and the Maryland Class members' employer within the meaning of the MWHL, MD. CODE ANN., LAB. & EMPL. § 3-401.
- 44. Defendant violated Plaintiff's rights and the rights of the Maryland Class by failing to pay them the legally required amount of overtime compensation at rates not less than one and one-half times the regular rate of pay for all hours worked in excess of forty in a workweek in violation of the MWHL, MD. CODE ANN., LAB. & EMPL. §§ 3-415 and 420.
- 45. Due to Defendant's MWHL violations, Plaintiff and the Maryland Class are entitled to recover from Defendant their unpaid wages for the legally required amount of overtime compensation for all hours worked by them in excess of forty in a workweek, plus reasonable attorney's fees and costs, MD. CODE ANN., LAB. & EMPL. § 3-427.

THIRD CLAIM FOR RELIEF: VIOLATION OF MARYLAND WAGE PAYMENT AND COLLECTION LAW (On behalf of Plaintiff and the Maryland Class)

- 46. Plaintiff realleges and incorporates by reference the preceding paragraphs.
- 47. At all relevant times, Defendant was Plaintiff and the Maryland Class members' employer within the meaning of the MWPCL, MD. CODE ANN., LABOR & EMPL. § 3-501.
- 48. Defendant violated the MWPCL by failing to timely pay Plaintiff and the Maryland Class the legally required amount of overtime compensation due within the applicable two week period as set forth in MD. CODE ANN., LAB. & EMPL. §§ 3-502(a)(1)(ii) and 3-507.2

- 49. Defendant's failure to pay Plaintiff and the Maryland Class was not the result of any bona fide dispute between Defendant and Plaintiff and the Maryland Class within the meaning of MD. CODE ANN., LAB. & EMPL. § 3-507.2(b).
- 50. Due to Defendant's failure to pay Plaintiff and the Maryland Class their required overtime wages, Plaintiff and the Maryland Class are entitled to recover from Defendant their unpaid wages, treble damages, court and other costs, and reasonable attorneys' fees and expenses as set forth under MD. CODE ANN., LAB. & EMPL. § 3-507.2(b).

JURY TRIAL DEMAND

51. Plaintiff demands a trial by jury for all issues of fact.

RELIEF REQUESTED

WHEREFORE, Plaintiff Bryant Huntley, on behalf of all other persons similarly situated, known and unknown, requests that this Court enter the following relief:

- a. Permission for individuals who performed work for Defendant within the mid-Atlantic region (and not within the State of Texas), are classified as independent contractors, and have not been paid minimum wage or overtime for hours greater than forty (40) worked in a week, to opt-in to this action pursuant to § 216(b) of the FLSA;
- b. All damages to which the named Plaintiff and class members may be entitled;
- Liquidated and multiple damages as allowed by law, including double damages under the FLSA;
- d. Treble damages under Maryland law, MD. CODE ANN., LAB. & EMPL. § 3-507.2;
- e. An injunction prohibiting Defendant from further violations of the law as described here;
- f. Post-judgment assignment of attorney's fees and costs; and
- g. Any other relief to which Plaintiff and class members may be entitled.

Dated: June 30, 2017 Respectfully submitted,

/s Andrea Gold

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